



STATE OF HAWAII
DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS
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May 11, 2020

TO: The Honorable Senate Special Committee COVID-19 Members

FROM: Scott T. Murakami
Director, Department of Labor and Industrial Relations (DLIR)

SUBJECT: **RESPONSES TO SENATE SPECIAL COMMITTEE ON COVID-19
MEMO OF MAY 8, 2020**

Aloha Chair Dela Cruz and Members of the Committee:

I am writing in response to your letter of May 8, regarding the department's efforts to facilitate unemployment insurance payments to unemployed individuals and finding solutions to technological issues.

1. Glitches in the DLIR unemployment insurance system—currently, there are no glitches with the system. The second and final phase of moving claim certification to the replicated database occurred on Saturday, May 9, 2020. The DLIR processed 64,300 claim certifications on 5/10 (Sunday), please see attached chart for comparative data.
2. Migration of DHS application off the mainframe—as a consumer of mainframe services, we worked with a cross departmental team to review mainframe operations. The team recommended moving a testing environment within the mainframe by reallocating it to UI functions instead of migrating DHS off the mainframe. The reallocation and other fixes that increase the capacity of the mainframe appears to have allowed the unemployment insurance system to function more efficiently.

The responses to the last two questions are unnecessary as they relate to an option that is no longer under consideration.

Thank you for your continued support as we work together to solve the unique challenges that have resulted from the COVID-19 Pandemic.